

United Power

Survey of Health Insurance Experiences

The new federal Affordable Health Care Act mandates that states draft legislation concerning how health insurance will be purchased in the future. Our organization, along with other members of United Power for Action and Justice, is currently reviewing the health care situation in Illinois. We need your help with our research. Please complete this short survey about your recent experience in Illinois' health care marketplace. If you prefer, you can complete the survey on-line at <http://www.surveymonkey.com/s/PG6L7P5>

This survey will take approximately three minutes to complete. Your information will be combined with others to help United Power identify the most common problems consumers experience that need to be corrected in health reform legislation. If you are willing to share your own story or get involved please let us know below (side 2). Thank you in advance for taking the time to make sure that the national health reform implementation works for Illinois residents.

1. What is your family size?

- Single – 1 adult
- Couple – 2 adults
- Family with children – at least 1 adult and 1 child

2. What United Power organization are you a member of? _____

3. What type(s) of health insurance do your family members have? Please check all that apply:

- No health insurance
- Employer sponsored/Group insurance
- Medicare (include Medicare with supplemental insurance)
- Individual coverage
- Medicaid
- AllKids
- FamilyCare
- Health Savings Account

4. Considering the past five years, have you or a member of your family encountered the following problems with health insurance?

Check all that apply

- Lost insurance (perhaps due to change in job status)
- Dropped by insurance carrier
- Large increase in premium costs
- Large increase in deductible amount
- Decrease on covered health care costs or services
- Large increase in prescription drug costs
- Decrease in prescription coverage
- Denied health insurance
- Unable to afford desired amount of insurance coverage
- Reasonable insurance claim denied
- Unable to get questions about coverage answered
- Other (Please describe) _____

5. Do you know someone who has experienced any of the following problems with health insurance?

- Lost insurance (perhaps due to change in job status)
- Dropped by insurance carrier
- Large increase in premium costs
- Large increase in deductible amount
- Decrease on covered health care costs or services
- Large increase in prescription drug costs
- Decrease in prescription coverage
- Denied health insurance
- Unable to afford desired amount of insurance coverage
- Reasonable insurance claim denied
- Unable to get questions about coverage answered
- Other (Please describe) _____

6. Would you be willing to share your own health care story as part of our efforts to press for consumer-friendly health care reform in Illinois?

Yes No

If you would be interested in sharing your story OR get involved with United Power's efforts in health care, please provide your name and preferred form of contact.

Name: _____

E-mail: _____

Phone: _____

Please use this space to share any additional experiences with the current health insurance market place or comments you have.

When completed, please return this survey to your organization's United Power leadership team or mail to:

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